Transportation Request Form



Rides are subject to MoreCare benefit limits. Please call Member Services or check your explanation of benefits for more info.



Member Na	me:			Me	ember DOB:				
Member ID:		Today's Date:							
Level of Service & Mobility Aids									
Ambulatory Cane Walker Rollator		Wheelchair Manual Electric Scooter		Othe	ervice Animal Pace Paratrans Pace #				
Trip Reason		Single Trip Info		Standing Order Info					
 Dialysis Dialysis Chemo Radiation Wound Care Behavioral Health Physical Therapy Substance Abuse Wound Care Wound Care Primary Care Physician Pharmacy (must be scheduled with an existing appointment) Other: 				New Order Recertify Order Round Trip One-Way Attendant 1 Attendant 2 Appointment days, please check all that apply: Su M T W Th F Sa Begin Date:					
Address Information									
Pickup D					Drop Off				
Residence or Facility Address			Reside or Fac Addre	ility					
City Phone No.		Zip	City Phone			Zip	,		
Pickup Time: Special notes:		Appt Time:			Return Time:				
Agreement and Signature									
I understand that if I have given false information or intentionally failed to disclose information, I may be subject to prosecution, criminal, civil, or both. I certify, under penalty of perjury, that the information provided on this form is accurate to the best of my knowledge.									
Requestor's Name & Title (print)		Requestor's Phone			Requestor's Signature		Date		

Please email this form to morecaretransportation@firstgroup.com or fax to 630.446.8438

Level of Service Information						
Ambulatory	Transportation by passenger vehicle of a patient whose medical condition does not require a specialized mode. Member can ambulate or transfer from a wheelchair, read and understand common directions and signs, and requires little to no assistance.					
Wheelchair	Transportation of a patient whose medical condition requires the use of a hydraulic or electric lift or ramp, wheelchair lockdowns, or transportation by stretcher when the patient's condition does not require medical supervision, medical equipment, the administration of drugs or the administration of oxygen, etc.					
Pace Paratransit	Member is certified by Pace to utilize their service; certified members will have a Pace ID number					
Non-Emergency Ambulance	Transportation of a patient whose medical condition requires transfer by stretcher and medical supervision. The patient's condition may also require medical equipment or the administration of drugs or oxygen, etc., during the transport. There are two main types of ambulance transport: BLS (Basic Life Support) and ALS (Advanced Life Support).					
Attendant	Attendant – A person who accompanies a member to an appointment to assist with providing care to the member during transport and their appointment. Members can have up to 2 attendants accompany them.					